

MAKE SURE YOUR LABELS ARE SPEAKING THE RIGHT LANGUAGE

Poor labels = lost revenue. Don't let a bad label shut you down!

Work stoppage is the enemy of the supply chain. Avoid production line shutdowns and enlist the help of the experts at The SMS Group. Our preventative printer maintenance solution increases scan accuracy by eliminating barcode label quality issues. Using our knowledge in thermal printers, we work to reduce label waste and keep your operations up and running producing product, regardless of size.

ACCESS KEY BENEFITS



Improve Inventory Efficiency

Printing unreadable labels results in a loss of production and loss of revenue. Reduce label-related chargebacks and finish orders quickly and more accurately with a preventative printer maintenance solution.



Experience Less Downtime

We understand the importance of productivity and turnaround when it comes to inventory! Our team of experts services a broad range of thermal printers and works quickly to provide rapid diagnosis, and if needed on-site repair.

Need help selecting media? ASK THE EXPERTS! We sell stock, custom, RFID, and specialty labels.

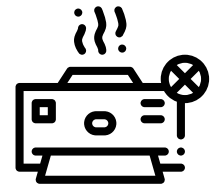
WHAT OUR CUSTOMERS ARE SAYING

Continental Contitech uses The SMS Group's printer services for both semi-annual preventive maintenance inspections and for as needed problem identification and remediation. We use our 26 Zebra printers around the clock and depend on them to print high quality product labeling for human and bar code reading. The SMS Group's technicians are knowledgeable, professional and responsive to the level of urgency for our service needs. With their partnership, plant floor printing is "no worries".

—John Bickel, IT Manager, Continental ContiTech Conveying Solutions

We entrust our printer maintenance to The SMS group for their quick and reliable service. We couldn't operate our lumber yard without our thermal inventory tags.

—Ron Pearson IT Mgr., Hartzell Industries



BROKEN PRINTER?

We have on-site & depot repair available! We can come to your facility or you can ship the printer to our repair depot. Service includes:

- ✓ Print quality evaluation
- ✓ Print-head replacement
- ✓ Firmware updates
- ✓ Printer cleanings and adjustments

Scan Me If You Need Service



OUR PARTNERS



Premier
Solution Partner
Printer Repair Specialist

Honeywell
PLATINUM ELITE
PERFORMANCE PARTNER



Is downtime costing your business? Leverage our decades of experience & keep your manufacturing line producing! Give us a call today at **937-498-2700** for a custom preventative maintenance plan and receive a **15% discount** on all certified replacement parts.